

The DIRECTIONS Tours Difference is noticeable before, throughout and after your tour.

Here are some of the ways DIRECTIONS strives to be your first choice in travel.

WHAT'S INCLUDED? ALMOST EVERYTHING!

All of our tours **INCLUDE** all taxes and gratuities (see below). All attractions, step-on guides, accommodations, most meals (see itinerary), motorcoach/air/cruise transportation, and hotel luggage handling for a single checked bag per person are included.

INCLUDED GRATUITIES

Another advantage traveling with DIRECTIONS Tours is that all gratuities for your Tour Director, Step-on Guides, included Meals, and Motorcoach Driver **ARE INCLUDED** in the price of all Day Trips and Overnight Tours! Sit back and relax!

DIRECTIONS TOUR DIRECTORS & MOTORCOACH DRIVERS

Every Tour and Day Trip is guided from start to finish. DIRECTIONS Tours provides professional, full-time and knowledgeable Tour Directors/Guides and Drivers on all of our tours. Your guide will outline each day's activity, including the history, geography and facts about each area we visit. Your Tour Director/Guides and Drivers will make sure that your tour experience is comfortable, professional, safe, entertaining and courteous.

TOUR MEALS AND ACCOMMODATIONS

Continental or Full Breakfast is always served on every overnight motorcoach tour. Dinners are usually "out on the town" featuring a taste of the area cuisine you are visiting. If you have a special diet (diabetic/allergies etc.), please let us know when booking. We will try to accommodate your needs the best we can. Your hotel accommodations on tour are clean, safe and comfortable.

All hotels are carefully selected and pre-scouted.

RELAXED TOUR SCHEDULES

DIRECTIONS Tours ensures a relaxing and stress-free experience on every tour. Our tour schedules are not tiring or overbooked. No late hour traveling on the motorcoach is scheduled on any tour. "Stress-Free!"

CONVENIENT PICK-UP LOCATIONS

WE OFFER PICK-UPS THROUGHOUT METRO ST. LOUIS.

OVERNIGHT TOURS: St. Charles Commuter Lot (I-70 across from Red Roof Inn – Zumbuhl Road), Holiday Inn Viking/Route 66 (corner of Watson and Lindbergh, one time \$5.00 parking free to cover entire current tour), and South County @ McDonald's at I-255 / Telegraph Road. [No overnight parking is allowed at this location]. Metro East / Illinois Pick-up is also available on many tours - Just call us. If you need information on optional Home Shuttle Service, please call us for assistance.

DAY TRIPS: St. Charles Commuter Lot (I-70 across from Red Roof Inn – Zumbuhl Road), Plaza Frontenac (south side of Neiman Marcus behind Flemings Steakhouse), and Costco, South County "Rusty Road".

PRIVACY

Your privacy will be protected at all times, and addresses / email addresses supplied to us will never be shared with a third party. Only information on reserved tours will be sent. Photos taken by DIRECTIONS Tours staff during a tour/day trip are property of DIRECTIONS Tours and customers agree to allow DIRECTIONS Tours to use them for promotional advertising/web/press.

If you choose to not have your photo used, please contact us prior to departure for a waiver.

AFFORDABLE DEPOSITS

DAY TRIPS: require full payment within two weeks of date of reservation. **OVERNIGHT MOTORCOACH TOURS:** require a \$100.00 deposit within two weeks of date of reservation. **AIR FLIGHT TOURS:** require a \$275.00 (or stated on tour itinerary) deposit within two weeks of date of reservation. **CRUISE TOURS:** require a \$675.00 deposit within two weeks of date of reservation. Please note: If deposit is not received within 2 weeks of date of reservation, your reservation may be released.

YOU WILL RECEIVE A CONFIRMATION REFLECTING YOUR DEPOSIT PAID received by scheduled date prior to departure, your reservation may be released. All other cancellations are subject to our refund policies.

MAKING A PAYMENT

All Tours and Day Trips are in cash prices. Deposits and Day Trip payments may be made by money order or check. Final payments may be made by money order, check or credit card*. All prices are based on cash payments. *When using a credit card, a 3.5% transaction fee is added. This charge comes from our credit card authorization service and is NOT implemented by us. The additional transaction fee is NOT included in our tour rates, **which allows us to keep your prices lower.**

CANCELLATIONS:

Our "FAIR REFUND POLICY" secures you and your money! We know that unexpected emergencies may arise, and although we hope this never happens, we try to be most accommodating with your cancellation refund. ([see below about purchasing an additional and affordable trip cancellation insurance policy](#))

DAY TRIP CANCELLATIONS

(FINAL PAYMENT DUE 2 WEEKS FROM RESERVATION DATE)

Cancel 45-31 days prior to departure ~
25% of total price is nonrefundable
Cancel 30-15 days prior to departure ~
50% of total price is nonrefundable
Cancel 14-8 days prior to departure ~
75% of total price is nonrefundable
Cancel 7-0 days prior to departure ~
100% of total price is nonrefundable

OVERNIGHT TOUR CANCELLATIONS:

(FINAL PAYMENT DUE 45 DAYS PRIOR TO DEPARTURE)

Cancel 45-31 days prior to departure ~
25% of total price is nonrefundable
Cancel 30-15 days prior to departure ~
50% of total price is nonrefundable
Cancel 14-8 days prior to departure ~
75% of total price is nonrefundable
Cancel 7-0 days prior to departure ~
100% of total price is nonrefundable

FLIGHT TOUR CANCELLATIONS:

(FINAL PAYMENT DUE 60 DAYS PRIOR TO DEPARTURE)

Cancel 60-31 days prior to departure ~
25% of total price is nonrefundable
Cancel 30-15 days prior to departure ~
50% of total price is nonrefundable
Cancel 14-8 days prior to departure ~
75% of total price is nonrefundable
Cancel 7-0 days prior to departure ~
100% of total price is nonrefundable

CRUISE / INTERNATIONAL TOURS

(FINAL PAYMENT DUE 90 DAYS PRIOR TO DEPARTURE):

Refunds for these cancellations is decided by the cruise line or tour operator. These will be outlined to you upon making a reservation.

TRIP CANCELLATION INSURANCE

A travel protection plan may be separately purchase from AON/TravelEx Insurance. If purchased prior to 21 days of your initial deposit, most plans will provide a full refund for trip cancellations and medical emergencies. AON/TravelEx Insurance plans are reasonably priced and add peace-of-mind for any unforeseen reasons for cancellation. Please call us for more information.

TOUR INFORMATION PACKET

OVERNIGHT TOURS: You will receive your Tour Information Packet approximately one week prior to your tour departure date. This packet will outline everything for your tour including; pick-up location and time, hotel information, special requests, motorcoach seating, and more pertinent information concerning your vacation tour. **DAY TRIPS:** You will receive your pick-up letter including pick-up time approximately one week prior to your departure date.

READY TO GO? RESERVE NOW!

Just give us a call!

(314) 577-0077 or (888) 810-1171

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