

Important INFORMATION

Thank you for your reservation(s)... You're all booked and ready to go!
How to proceed and our important Tour Policies are outlined below.

➡ MAKING A PAYMENT:

Day Trips: require full payment within two weeks of date of reservation.

Overnight Motorcoach Tours: require a \$100.00 deposit within two weeks of date of reservation.

Air Flight Tours: require a \$275.00 deposit within two weeks of date of reservation.

Cruise / International Tours: require a \$675.00 deposit within two weeks of date of reservation.

Deposits: are 100% refundable up to your final payment due date.

➡ DAY TRIP CANCELLATIONS:

(Full Payment due with reservation)

DIRECTIONS Tours does **NOT** include cancellation insurance on Day Trips.

In 2021, all **Day Trips** are fully refundable up to two weeks prior to your Day Trip Departure.

Cancellations within two weeks will result in no refund due to your monies already paid to suppliers & vendors guaranteeing motorcoach head count for the Day Trip to operate. Thank you for your understanding.

➡ MOTORCOACH / AIR OVERNIGHT TOURS:

(final payment due 45 days prior to departure)

In 2021, all Overnight Motorcoach and Air Flight Tour prices **INCLUDE** Group Travel Cancellation Insurance! Your complete paid tour price is fully refundable through the travel insurance cancellation policy/company for any, and only MEDICAL ILLNESSES (including Covid-19). A cancellation must be made at least 24 hours prior to your Tour Departure date. A documented doctor medical statement must be provided for cancellation coverage. Tour refunded monies will be provided through this insurance policy (you will receive insurance policy confirmation with your final payment invoice).

This INCLUDED policy covers individual travelers (and married couples) signed up on any overnight motorcoach/air tour with us. Travelers may "opt-out" of our included Travel Insurance if they prefer to insure themselves through other personal insurance or prefer not to participate in our included group travel insurance coverage. DIRECTIONS Tours does not "sell" travel insurance individually and/or represent any travel insurance company. DIRECTIONS Tours does NOT receive any commissions on providing a group travel insurance coverage plan. DIRECTIONS Tours partners with Altair Travel and Cruises to prepare and offer this included insurance option for our travelers. (Please Note: Your tour is non-refundable without insurance.)



**MARK YOUR CALENDAR NOW... YOUR OVERNIGHT TOUR FINAL PAYMENT DATE IS ON THE REVERSE SIDE.
IF WE DO NOT RECEIVE YOUR FINAL PAYMENT BY THIS DATE, YOUR RESERVATION(S) MAY BE RELEASED. Thank you!**

➡ CRUISE/ INTERNATIONAL TOURS:

(final payment due 90 days prior to departure)

DIRECTIONS Tours does **NOT** include cancellation insurance on Cruise and/ or International Tours offered. Refunds for these cancellations are decided by the cruise line or international suppliers/tour operators. These will be outlined to you upon making a reservation. We **HIGHLY RECOMMEND** purchasing an individual travel cancellation insurance plan to secure your monies. If purchased up to 21 days of your initial deposit, most plans will provide a full refund for trip cancellations and medical emergencies.

We can help you with this process if needed.

➡ PREPARING FOR YOUR DEPARTURE IN 2021:

All of our 2021 itineraries are designed and developed for these new travel times. After months of traveler feedback, safety measures and training, CDC and American Bus Association recommendations; we feel we have implemented the safest and most responsible tours on the road. We want our travelers to know that we are doing everything we can now and in the future to maintain the highest level of safety protocols above and beyond all tour operator(s) in the United States. Our traveler protocols and traveler expectations/requirements are outlined on our website at www.directionstours.com and/or in our Tour Catalog. Please review these formalities PRIOR to traveling with us for your safety and the safety of all. Thank you for your understanding and cooperation.

2021 Overnight Tours: You will receive your Tour Information Packet along with your final payment receipt approximately 30-40 days prior to your tour departure date. This packet will outline everything for your tour, including pick-up location and time, hotel locations, special requests, motorcoach seating, and other pertinent information concerning your vacation tour.

Day Trips: You will receive your pick-up information and time approximately one week prior to your departure date.